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The Directions [FRD22E] of the Minister for Finance, pursuant to the *Financial Management Act 1994* require a range of information to be prepared in relation to the financial year.

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Declarations of pecuniary interests

Declarations of pecuniary interests have been duly completed by all relevant PTV officers.

Shares held by senior PTV officers

No shares are held by a senior PTV officer as nominee or held beneficially in a statutory authority or subsidiary.

Publications

Publication	Produced	How obtained
Annual Report 2012–2013	September 2013	ptv.vic.gov.au/about-ptv/ ptv-data-and-reports/annual-report/
2014 PTV Network Revenue Protection Plan	January 2014	ptv.vic.gov.au/about-ptv/ptv-data-and-reports/2014- ptv-network-revenue-protection-plan/
Victorian Official Fare Evasion Series: October 2013	January 2014	ptv.vic.gov.au/about-ptv/ptv-data-and-reports/ research-and-statistics/
Rowville Rail Study Stage Two 2013–2014	June 2014	ptv.vic.gov.au/projects/rail-projects/ rowville-rail-feasibility-study/ rowville-rail-feasibility-study-publications/
Metropolitan passenger load survey	2013–2014	ptv.vic.gov.au/about-ptv/ ptv-data-and-reports/passenger-load-surveys/
Track record issues 55, 56, 57, 58	2013–2014	ptv.vic.gov.au/about-ptv/ ptv-data-and-reports/track-record/

Changes in prices, fees, charges, rates and levies charged by PTV

Details of changes in prices, fees, charges, rates and levies charged by PTV.

Title	2013	2014
\$ Nil	\$ Nil	\$ Nil

There were no changes during the 2013–2014 financial year from prices, fees, charges, rates and levies charged by PTV other than the indexation of fees and fines published online at transport.vic.gov.au.

On 1 January 2014, public transport fares in Victoria increased by an average of 2.4 per cent.

The new fares are contained in the Victorian Fares and Ticketing Manual and the Regional Bus Fares Supplement.

The Victorian Fares and Ticketing Manual was published in the Government Gazette (number S468) on 23 December 2013.

The two documents are published on the Public Transport Victoria website (ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual).

External reviews

Details of any major external reviews carried out on PTV.

Major review	Conducted by	Purpose	Completed
Developing transport infrastructure and services for population growth areas	The Victorian Auditor-General's Office	Performance audit to assess the effectiveness of state agencies in planning and delivering transport infrastructure and services for population growth areas.	August 2013
Auditor-General's Report on the Annual Financial Report of the State of Victoria, 2012-2013	The Victorian Auditor-General's Office	To express an opinion on the financial report required under the <i>Audit Act 1994</i> .	November 2013
Access to education for rural students	The Victorian Auditor-General's Office	Performance audit to assess the effectiveness of the Department of Education and Early Childhood Development's (DEECD) activities to ensure that Victorians in rural areas have access to a high-quality education.	April 2014
Using ICT to improve traffic management	The Victorian Auditor-General's Office	Performance audit to assess the effectiveness of how information and communications technology is managed to improve traffic flow outcomes on Melbourne's arterial road system and freeways.	June 2014
Impact of increased scrutiny on high-value high-risk (HVHR) projects	The Victorian Auditor-General's Office	Performance audit to examine the effectiveness of the HVHR process in improving project business cases and procurements so that they provide an adequate basis for delivering intended project benefits within approved time lines and costs.	June 2014

Research and development activities

Details of major research and development activities undertaken by PTV.

Major research and development	Conducted by	Purpose
Validation Rate Survey and Patronage Estimation	Hoban and National Talent Partners	Quarterly survey on each metropolitan public transport mode to enable quarterly patronage estimation.
Fare Evasion and Valid Concession Percentage Survey	Sweeney Research	Biannual survey to estimate the rate of fare evasion on each metropolitan mode and on V/Line trains.
Passenger Counting Surveys	Hoban	Biannual survey on metropolitan train and tram modes to understand passenger usage and capacity of the network to meet demand in peak travel periods.
Origin Destination Surveys	Traffix Group	Surveys on each metropolitan mode (approx. once every two years on each mode) to understand where, when and why people travel.
Customer Satisfaction Monitor	Wallis Research	Quarterly satisfaction monitor of passengers using each metropolitan and regional public transport mode.
Public Transport Tracker Research	Nature Research	Quarterly tracking study of metropolitan public transport users which tracks use (current, past and intended) and customer perceptions.
PTV Community	Sweeney Research	An online panel of 1,000 public transport customers who conduct various surveys and tasks each week to understand all aspects of the customer experience.

Overseas visits

Name	Position	Division	Destination	Date of Departure	Date of Return	Official Working Days	Approved Estimated Costs	Purpose of Travel
Ian Dobbs	Chair & CEO		London/Paris	19/07/13	03/08/13	15	\$15,806	Trip with Minister
Ian Dobbs	Chair & CEO		Milan	10/02/14	12/02/14	2	\$998	Personal trip to UK, incorporating a 2 day visit to Milan re meeting with Bombardier
Simon Whitehead	General Manager, Engineering	Asset & Program Management	China	22/07/14	29/07/14	5	\$2,600	Study Tour in China
Chang Wei Yen	Signalling & Power Engineer	Asset & Program Management	New Zealand	16/06/14	19/06/14	2	\$3,160	New Zealand Conference
John Barry	General Manager, Rolling Stock Projects	Asset & Program Management	Krakow	25/3/14	4/4/14	8	\$16,745	To inspect the first carbody shells and bogies for new X'Trapolis trains
Tim Buchanan	Manager Rolling Stock Assets, Rolling Stock Projects	Asset & Program Management	Krakow	25/3/14	4/4/14	8	\$16,745	To inspect the first carbody shells and bogies for new X'Trapolis trains
Alan Fedda	Director	Customer Services	London & other parts of Europe	30/10/13	10/11/13	8	\$15,571	Research for the re-rendering of myki services, penalty fares, customer information and way finding improvements
Fiona Coull	General Manager, Ticketing Services	Customer Services	London	25/01/14	02/02/14	5	\$8,373	Attended the Transport Ticketing 2014 Conference

Major promotional, public relations and marketing activities

Details of major promotional, public relations and marketing activities undertaken by PTV to develop community awareness of the services it provides are published in the Annual Report.

Occupational health and safety

Details of assessments and measures undertaken to improve the occupational health and safety of PTV people are published in the Annual Report.

Industrial relations

PTV continues to have a constructive relationship with the Community and Public Sector Union (CPSU) and the Rail, Tram and Bus Union (RTBU) who represent a number of PTV employees.

PTV worked closely with unions and employees during localised restructures in late 2013 and early 2014.

During the 2013–2014 financial year PTV has not had any lost time through industrial disputes and industrial accidents.

Title	Time lost (person days)
Industrial Accidents	0
Industrial Disputes	0

Committees sponsored by PTV

A list of major committees sponsored by PTV, the purpose of each committee and the extent to which the purpose has been achieved.

Major committee	Purpose	Extent of purpose achieved
PTV Audit and Risk Committee	This Committee assists the PTV Board in fulfilling its responsibilities related to PTV's financial performance and the financial reporting process. The Committee is also responsible for the sign-off of accounting policies, the operation and implementation of PTV's risk management framework and compliance with the various directions and procedures contained in the Standing Directions of the Minister for Finance.	The Committee held six meetings between 1 July 2013 and 30 June 2014, and oversaw a range of internal audit activities, including PTV's financial management compliance. The Committee also provided independent guidance and advice on PTV's enterprise risk management framework.
PTV Health, Safety and Environment Sub-committee	This Sub-committee of the PTV Board promotes throughout PTV a strong and proactive culture which values health, safety and the environment by reviewing and monitoring policies and performance in the area.	The Sub-committee held three meetings between 1 July 2013 and 30 June 2014. Consistent with its purpose, the Committee reviewed and monitored PTV's performance and compliance in relation to Occupational Health, Safety and Wellbeing. The Committee also considered developments in safety legislation, and obligations under the National Greenhouse and Energy Reporting Scheme.
PTV Remuneration Committee	This Committee assists the board to ensure that PTV has coherent remuneration policies and practices which enable it to attract and retain appropriate staffing resources.	The Committee held four meetings between 1 July 2013 and 30 June 2014. Matters considered by the Committee included executive remuneration, building capability through the learning and development budget, and outcomes and actions from the 'A Thousand Small Improvements' (ATSI) program.
Ticketing Advisory Group	To provide input to PTV in relation to the roll out and management of ticketing systems on, and from, 1 January 2013.	The Ticketing Advisory Group held six meetings between 1 July 2013 and 30 June 2014 and in doing so successfully reviewed its Terms of Reference and provided input to PTV management and the Board on the operations of the myki ticketing system with a focus on service to customers and to the operators.
Melbourne Underground Rail Loop Emergency Management Advisory Committee	The Committee is chaired by PTV and provides a forum for DTPLI, Metro Trains Melbourne (MTM), police and emergency services to meet and discuss emergency management and operational level emergency.	The Committee met quarterly during the financial year and has progressed issues such as the deployment of the Rail Network Emergency Response Vehicles (RNERVs) as well as facilitate progress on ventilation, communications and power isolation issues.

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Committees sponsored by PTV

Major committee	Purpose	Extent of purpose achieved
Safe Travel Taskforce	To provide a forum for PTV, Victoria Police, public transport operators, Southern Cross Station, DTPLI, DOJ, Taxi Services Commission, City of Melbourne and Crime Stoppers to improve safety and perceptions of safety on the public transport network by sharing information and working together to coordinate initiatives.	Significant improvements in information sharing between participants. This includes information sharing between Victoria Police and public transport operators on graffiti and vandalism hotspots, and sharing of research on perceptions of safety to help inform new safety initiatives.
Revenue Protection Plan Implementation Committee	To provide a forum for PTV, DTPLI and public transport operators to coordinate activities to reduce fare evasion, as agreed in the Network Revenue Protection Plan.	A coordinated approach to revenue protection has been finalised. Activities in the plan include cross-deployment of Authorised Officers to fare evasion hotspots, and a strategic focus on reducing the cost of recidivist fare evasion.
Victorian Equal Opportunity and Human Rights Commission Consultative Committee	To facilitate the discussion of policy initiatives and issues and concerns regarding the administration and implementation of the <i>Equal Opportunity Act 2010</i> , <i>Racial and Religious Tolerance Act 2001</i> and the <i>Charter of Human Rights and Responsibilities Act 2006</i> .	The Committee met twice this financial year to discuss how PTV monitors discrimination in the customer complaints process, penalty fares and assistance animals on public transport.
Customer Feedback Industry Roundtable	To provide a forum for customer feedback managers from across the public transport industry to identify, analyse and respond to complaint trends from customers and systemic issues.	The Customer Feedback Industry Roundtable met quarterly throughout the financial year and identified emerging issues by the operators, as well as monitoring the quality and timeliness of escalated complaint handling following the introduction of the PTV Customer Advocate.
Public Transport Access Committee (PTAC)	To provide independent strategic advice to the Minister for Public Transport with the aim of improving public transport access for people with a disability or mobility issues. PTAC members have extensive experience and knowledge regarding issues that affect people with a disability or mobility restriction and older people. PTAC meets quarterly.	The Committee endorsed a range of assessment methodologies for accessible stations and stops, including research by La Trobe University; prioritised small scale access improvements; released the Accessible Public Transport in Victoria Action Plan (2013–2017); reviewed the Disability Standards for Accessible Public Transport 2002; and invited the Public Transport Ombudsman as observer of PTAC.
Public Transport Operators' Committee (PTOC)	Monthly meeting of public transport operators and key transport contributors to identify, discuss and resolve public transport accessibility issues for people with a disability or mobility restriction.	Worked collaboratively with PTAC to develop and endorse assessment methodologies for accessible public transport and accessibility plans.

Details of all consultancies and contractors

This section details all consultancies and contractors including:

- > consultants/contractors engaged;
- > services provided; and
- > expenditure committed to for each engagement.

Note:

Contractor – A contractor is an individual or organisation that is formally engaged to provide works or services for or on behalf of an entity. This definition does not apply to casual, fixed-term or temporary employees directly employed by the entity.

Consultancy – A consultant is a particular type of contractor that is engaged primarily to perform a discrete task for an entity that facilitates decision making through:

- > provision of expert analysis and advice; and/or
- > development of a written report or other intellectual output.

Details of all consultancies and contractors

DETAILS OF CONSULTANCIES

The definition of consultancy was updated effective from 1 July 2013. Consequently, disclosures on the 2013–2014 consultancy expenditure cannot not be compared with previous year disclosures.

Consultant	Purpose of consultancy	Start date	End date	(Thousands) Total approved project fee (excluding GST)	(Thousands) Expenditure 2013–2014 (excluding GST)	(Thousands) Future expenditure (excluding GST)
AECOM Australia Pty Ltd	SSMB Scoping Services	11-Apr-14	30-Apr-14	\$13	\$0	\$13
AECOM Australia Pty Ltd	Ballarat West Train Stabling and Maintenance Facility (North Side) – Preliminary Design	19-Mar-14	14-May-14	\$16	\$0	\$16
AECOM Australia Pty Ltd	Planning and Environmental Permits – Caroline Springs Rail Station	9-Dec-13	31-Jul-14	\$20	\$16	\$4
AECOM Australia Pty Ltd	Tram Power Upgrade: Stakeholder and Community Engagement Strategy	3-Jul-13	30-Sep-13	\$25	\$24	\$1
AECOM Australia Pty Ltd	E-Gate Dynon Road Tram Stabling Access – Engineering Feasibility Assessment	7-Oct-13	25-Nov-13	\$47	\$47	\$0
AECOM Australia Pty Ltd	Geelong – Torquay Rail Study (Project Design Report)	24-Feb-14	30-Jun-14	\$49	\$25	\$24
AECOM Australia Pty Ltd	Rolling Stock Business Case Technical Support – Next Generation Trains	3-Oct-13	13-Dec-13	\$68	\$68	\$0
AECOM Australia Pty Ltd	Southern Cross Substation Project – Concept Design	21-Oct-13	22-Nov-14	\$90	\$72	\$19
AECOM Australia Pty Ltd	MARL Review and Constructability of Albiion East Alignment	2-Sep-13	20-Feb-14	\$94	\$77	\$18
AECOM Australia Pty Ltd	VITM model enhancement and modelling for Network Development Plan and Business Case Evaluation	17-Sep-13	20-Dec-13	\$110	\$25	\$85
AECOM Australia Pty Ltd	Pakenham East Stabling Yards Approvals	14-Mar-14	1-Aug-14	\$170	\$0	\$170
AECOM Australia Pty Ltd	Geelong Rail Corridor – Electrification via the Regional Rail Link	14-Jan-14	30-Jun-14	\$223	\$167	\$56
AECOM Australia Pty Ltd	Calder Park Stabling Stage 1 – Preliminary Design (AECOM)	15-Jul-13	20-Dec-13	\$432	\$384	\$49

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Details of all consultancies and contractors

Consultant	Purpose of consultancy	Start date	End date	(Thousands) Total approved project fee (excluding GST)	(Thousands) Expenditure 2013-2014 (excluding GST)	(Thousands) Future expenditure (excluding GST)
Anna Whitlam People	Engagement of Anna Whitlam People	24-Mar-14	7-Apr-14	\$52	\$52	\$0
ARUP Pty Ltd	Proposed Sunbury South Station - Advice on Location Constraint	14-Apr-14	30-Jun-14	\$23	\$0	\$23
AURECON Australia Pty Ltd	Balaclava Station Upgrade Project - Option Assessment	18-Oct-13	30-Nov-13	\$59	\$44	\$14
AURECON Australia Pty Ltd	Strategic Land Holdings Review - Strategic Network update and mapping	6-Jan-14	20-Dec-14	\$77	\$43	\$34
AURECON Australia Pty Ltd	Preparation of concept designs for station universal access improvements	19-Sep-13	15-Dec-13	\$115	\$103	\$13
AURECON Australia Pty Ltd	Cranbourne Pakenham Rail Corridor Project Engineers Services	1-Apr-14	30-Jun-14	\$326	\$97	\$229
Corporate Value Analytics Pty Ltd	Review of AD6 Costs and Budget Forecasts	14-Mar-14	31-Mar-14	\$20	\$0	\$20
Corporate Value Analytics Pty Ltd	Review of Allocation of Farebox between Metro and Regional Services	28-Apr-14	16-May-14	\$24	\$0	\$24
Deloitte Touche Tohmatsu	Bus Services Evaluation	10-Apr-14	9-May-14	\$84	\$84	\$0
Deloitte Touche Tohmatsu	Commercial and Financial Advisory Services - myki Ticketing Services Re-tender	26-Jun-14	4-Oct-14	\$132	\$0	\$132
Deloitte Touche Tohmatsu	School Bus Seatbelt Installation Study Phase 3	14-Oct-13	30-Jun-14	\$133	\$133	\$0
Ernst & Young	Provision of Fraud and Corruption Control Framework Services and Training Awareness	13-Jan-14	30-Jun-14	\$90	\$90	\$0
Ernst & Young	CTP Provision of Operational and Commercial Advisory Services	27-Sep-13	31-Jan-14	\$104	\$72	\$33

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Details of all consultancies and contractors

Consultant	Purpose of consultancy	Start date	End date	(Thousands) Total approved project fee (excluding GST)	(Thousands) Expenditure 2013-2014 (excluding GST)	(Thousands) Future expenditure (excluding GST)
Ernst & Young	Current State Analysis of PTV Operator to Customer Systems	19-Aug-13	31-Oct-13	\$106	\$105	\$0
Hyder Consulting (Australia) Pty Ltd	South Morang – Short term Car Parking, Craigieburn Car Parking	23-Jun-14	30-Aug-14	\$16	\$0	\$16
Hyder Consulting (Australia) Pty Ltd	Dandenong Station and Modal Interchange	31-Oct-13	31-Jan-14	\$18	\$10	\$8
Hyder Consulting (Australia) Pty Ltd	Huntingdale Railway Station – Concept Design Services – Car Parking	3-Mar-14	25-Jul-14	\$19	\$15	\$4
Hyder Consulting (Australia) Pty Ltd	Design & Documentation Services for Shared Bike Path Extension – Keilor Plains Railway Station	8-Jan-14	24-Mar-14	\$21	\$0	\$21
Hyder Consulting (Australia) Pty Ltd	Traffic Studies and Cost Estimation to Support Stations and Modal Interchange Program	5-Mar-14	30-Jul-14	\$24	\$19	\$5
Hyder Consulting (Australia) Pty Ltd	Berwick Railway Station – Proposed Car Park Extension Detailed Design	7-Oct-13	31-Jan-14	\$69	\$64	\$5
Hyder Consulting (Australia) Pty Ltd	Station and Interchange Upgrade Program – Concept Design Preparation	16-Sep-13	31-Dec-13	\$135	\$108	\$27
Interfleet Technology Pty Ltd	Phase 1 – SPAD Review Project	15-Mar-14	1-May-14	\$84	\$0	\$84
Jacobs Group (Australia) Pty Ltd	Provision of ClicSim Modelling for Melbourne Rail Link	30-Jun-14	20-Dec-14	\$101	\$0	\$101
Jacobs Group (Australia) Pty Ltd	SEP: Electrolysis Mitigation Works for Sunbury, Jackson Hill and Diggers Rest Railway Substation areas	5-Feb-14	1-Mar-15	\$204	\$70	\$134
Kellogg Brown & Root Pty Ltd	SMREP Environmental Management Services	22-Nov-13	30-Jun-16	\$145	\$36	\$108

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Details of all consultancies and contractors

Consultant	Purpose of consultancy	Start date	End date	(Thousands) Total approved project fee (excluding GST)	(Thousands) Expenditure 2013-2014 (excluding GST)	(Thousands) Future expenditure (excluding GST)
KPMG	PTV Procurement Reform Support – KPMG	2-May-14	31-May-14	\$22	\$0	\$22
KPMG	Procurement Framework Services	16-Dec-13	31-Jan-14	\$22	\$22	\$0
KPMG	PTV Enterprise Risk Management Refresh	30-Sep-13	29-Nov-13	\$100	\$90	\$10
KPMG	Enterprise Resource Planning Requirements Definition Project	23-Sep-13	17-Jan-14	\$198	\$198	\$0
Metro Trains Melbourne Pty Ltd	MURL Fire and Life Safety Upgrade (Stage 2) Preliminary Development	16-Apr-14	4-Jan-15	\$273	\$4	\$269
OPUS Rail Pty Ltd	Development of Concept Plans for Proposed Stations at Beveridge, Lockerie and Sunbury North	30-May-14	31-Jul-14	\$45	\$0	\$45
OPUS Rail Pty Ltd	Donnybrook Railway Station Upgrade Planning	25-Jun-14	29-Aug-14	\$48	\$0	\$48
OPUS Rail Pty Ltd	Rail Revival: Geelong – Drysdale Project Design Report	20-Jan-14	4-Apr-14	\$55	\$55	\$0
OPUS Rail Pty Ltd	Cranbourne Pakenham Rail Corridor Project – Engineering Management	1-Apr-14	24-Sep-14	\$427	\$166	\$261
Phoenix IT & T Consulting Pty Ltd	Consultancy Services Agreement – Customer Service Standard Project – Phase 1	19-Jun-14	29-Aug-14	\$290	\$0	\$290
Pricewaterhousecoopers	Net Economic Value Model Re-build	24-Feb-14	17-Mar-14	\$23	\$23	\$0
Pricewaterhousecoopers	Melbourne Airport Rail Link Financial Analysis	24-Mar-14	30-Jun-14	\$115	\$63	\$53
Pricewaterhousecoopers	Commercial Advisory Services	20-Jan-14	30-Jun-14	\$153	\$0	\$153
Pricewaterhousecoopers	Price Elasticity Research	14-Apr-14	30-Aug-14	\$321	\$140	\$181
Pricewaterhousecoopers	Advisory Services – myki Revenue Policy	23-Jun-14	31-Oct-14	\$435	\$0	\$435

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Details of all consultancies and contractors

Consultant	Purpose of consultancy	Start date	End date	(Thousands) Total approved project fee (excluding GST)	(Thousands) Expenditure 2013-2014 (excluding GST)	(Thousands) Future expenditure (excluding GST)
Program Planning Professionals Pty Ltd	Provision of GRIP Lifecycle Services	29-Jul-13	6-Sep-13	\$77	\$64	\$13
Sinclair Knight Merz Pty Ltd	Melbourne Tram Model – Test proposed network simplification	10-Oct-13	25-Oct-13	\$13	\$13	\$0
Sinclair Knight Merz Pty Ltd	Study of alternative motorised devices that could be applied at stations and on platforms	2-Jun-14	10-Jul-14	\$25	\$12	\$12
Sinclair Knight Merz Pty Ltd	Transport Demand Model Enhancement and Demand Forecasting for Melbourne Airport	25-Mar-14	31-Dec-14	\$211	\$30	\$181
SMS Management & Technology Pty Ltd	Professional Services for the Operator Payment System Modernisation Project	26-Jun-14	20-Sep-14	\$40	\$0	\$40
URS Australia Pty Ltd	Cranbourne Pakenham Rail Corridor Project – Operations Planning	1-Apr-14	30-Jun-14	\$271	\$0	\$271
URS Australia Pty Ltd	Stage 1 – Rail Operations and Systems Engineering Advisory Services	4-Nov-13	30-Sep-14	\$807	\$463	\$345
Worleyparsons Services Pty Ltd	Metropolitan Bus Stop Investigation for DDA Compliance Requirements	17-Apr-14	1-May-14	\$23	\$0	\$23
Evans & Peck Pty Ltd	V/Line Rev Heritage Train Operations & Speed Restrictions	20-Nov-13	31-May-14	\$4	\$4	\$0
AECOM Australia Pty Ltd	Traction Power Source – Electric versus Diesel	2-Aug-13	14-Aug-13	\$5	\$5	\$0

Details of all consultancies and contractors

DETAILS OF CONTRACTORS

Listed below are contractors who were engaged to provide services to PTV in 2013–2014.

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
AECOM Australia Pty Ltd	SMREP – South Morang Rail Extension Alliance (AECOM)	\$49.1
AECOM Australia Pty Ltd	Melbourne Metro – Impact Assessment Services	\$332.1
AECOM Australia Pty Ltd	Doncaster Rail Study – Work Package B – Integrated Transport and Network Planning	\$3.1
Albert Das & Associates Pty Ltd	Provision of Planning and Scheduling Services	\$7.2
AQUENTA Consulting Pty Ltd	PCG – Provision of Estimating Services for IPD	\$110.2
ARUP Pty Ltd	Geelong Station Disability Access – Preparation of Design Report	\$343.6
ARUP Pty Ltd	On-Road Public Transport Network Development Plan (NDP) Modelling	\$40.7
ARUP Pty Ltd	MURL Fire, Ventilation and Evacuation Upgrade – Design and Estimation	\$331.1
Aurecon Australia Pty Ltd	Melbourne Metro – Stage 1 – Technical Advisory Services	\$1534.7
Aurecon Australia Pty Ltd	VRIOGS 007.2 Development 2013–14 and DMS Helpdesk	\$111.1
Aurecon Australia Pty Ltd	Rowville Rail Corridor – Upgrade of Bus Services	\$99.2
Aurecon Australia Pty Ltd	Rowville Rail Corridor – Refinement of Rail Alignment Options	\$45.0
Aurecon Australia Pty Ltd	Early Works Masterplanning (EWM) Advisor Stage 1	\$218.0
Aurecon Australia Pty Ltd	HCS Risk Management Support	\$46.6
Aurecon Australia Pty Ltd	Mernda Integrated Transport Extension – Rail Extension Concept Design Development	\$20.0
Aurecon Australia Pty Ltd	Engineering Assurance Scheduling – Edmund Chew (AURECON)	\$18.0
Bicycle Victoria Incorporated	Parkiteer Bike Cage Program	\$240.0
Capire Consulting Group	E-Class Tram DDA Trial	\$5.2
City Of Greater Geelong	Bus Stop Works on Albert St., Rennie Street, & Anakie Road (City of Greater Geelong)	\$40.4
Clayton UTZ	Provision of Legal Services	\$25.3
Consalter Pty Ltd	Provision of Design Services – 417 DDA Compliant Bus Stops	\$215.7
Consalter Pty Ltd	Audit and Design of Bus Stops to DDA Standards in various locations	\$21.5
Consalter Pty Ltd	Intersection Design and Bus Stop Design – Dunnings Road, Point Cook	\$20.0
Consalter Pty Ltd	Survey and Design of 2 Major Bus Stops at Gateway Road, Warrnambool	\$13.1

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Details of all consultancies and contractors

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
Consalter Pty Ltd	Survey and Design: Bus Stop at 3 Cemetery Road, Moe	\$2.6
Corrs Chambers Westgarth	Provision of Legal Services	\$134.4
DLA Piper Australia	Provision of Legal Services	\$165.8
Ernst & Young	Southland Station Retail Analysis	\$4.3
Ernst & Young	Review of Procurement Models – New Metro Train Fleet	\$121.3
Evans & Peck Pty Ltd	Melbourne Metro – Constructability Advisory	\$16.9
Faiveley Transport Australia Ltd	Vigilance Control and Event Recording System – VICERS (FAIVELEY)	\$4076.0
Four M Pty Ltd	RS – Specialist Technical Advice on Next Generation Rollingstock Procurement	\$184.5
GE Energy Australia Pty Ltd	Smallworld Support Services	\$122.0
Geomatic Technologies Pty Ltd	Customer Experience Performance Regime Audits on Train and Tram Network Assets	\$14.0
GHD Pty Ltd	Redraw of Yarra Trams Sub station single line diagrams – Batch 2	\$49.2
Global Contracting Pty Ltd	Donnybrook Car Park Upgrade	\$75.8
Global Contracting Pty Ltd	Pack A: Construction of DDA Compliance Bus Stops in the La Trobe Valley	\$102.4
Hays Specialist Recruitment (Australia) Pty Ltd	Contingent Labour Services	\$1655.4
Hinds Blunden Pty Ltd	DTRS Workshop Facilitation	\$7.4
Hoban Recruitment	Specialist Procurement Recruitment Search Services	\$29.7
Hoban Recruitment	Supply of Survey Staff for Public Transport Surveying	\$1186.6
Hoban Recruitment	Contingent Labour Services	\$21.8
Hudson Global Resources	Contingent Labour Services	\$593.7
Hyder Consulting (Australia) Pty Ltd	DART – SmartBus Thompsons Road Kiss & Ride, Bulleen, Tender Document Preparation and Evaluation	\$2.0
Hyder Consulting (Australia) Pty Ltd	Superintendent Donnybrook Car Park Extension	\$7.6
Hyder Consulting (Australia) Pty Ltd	Keilor Plains Car Park Extension – Design Delivery	\$86.7
Hyder Consulting (Australia) Pty Ltd	Design of DDA Compliant Bus Stops within Bacchus Marsh	\$12.9
Hyder Consulting (Australia) Pty Ltd	Keilor Plains Railway Station Car Park Extension – Underground Service Investigations	\$14.1
Interfleet Technology Pty Ltd	Vlocity 2012 Risk Register Review	\$2.3
John Holland Pty Ltd	SMREP – South Morang Rail Extension Alliance (John Holland)	\$24.4

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Details of all consultancies and contractors

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
KAZ Group Pty Ltd	Managed IT Support Services	\$985.9
KPMG	Information Technology Assessment and Review Program	\$198.8
KPMG	Services for the Development of Capital Project Life Cycle Processes and Governance Framework	\$565.8
KPMG	Confirmation of exchange rates for the purchase of additional X'Trapolis trains	\$10.0
KPMG	DIVA4 – NTS Program Management Activities	\$334.2
KPMG	Review of Penalty Fare Model	\$60.4
KPMG	Foreign exchange adjustment for additional 3-car Vlocity Unit	\$8.0
M & M Services (Aust) Pty Ltd	M & M Services (Aust) Pty Ltd – Bus Stop Occupations Works	\$52.1
M & M Services (Aust) Pty Ltd	M & M Services (Aust) Pty Ltd – Bus Stop Maintenance Works	\$160.1
M & M Services (Aust) Pty Ltd	M & M Services – Bus Asset Maintenance Works	\$3.0
Maddocks	Provision of Legal Services	\$2.9
Metis Advisory Pty Ltd	Transactions Management Services Facilitator for the Metropolitan Bus Services Project	\$35.1
Metis Advisory Pty Ltd	Commercial Advisory Services	\$29.5
Minter Ellison Lawyers	Provision of Legal Services	\$339.3
Monash University	Crowd Dynamics and Management at Major Public Transport Hubs Research	\$75.0
Multi-Modal Transport Solutions	Lonsdale Street/Exhibition Street Traffic and Pedestrian Surveys	\$60.0
Multi-Modal Transport Solutions	Provision of Fare Evasion & Valid Concession Percentage Survey Services May 2013	\$107.5
Multi-Modal Transport Solutions	Survey Operations – Heads of Agreement – Multi-modal	\$201.8
Nature Pty Ltd	Provision of Market Research Services – Metropolitan Tracker & Regional myki Rollout	\$98.2
Nature Pty Ltd	Market Research services	\$860.9
NIIT Technologies Pty Ltd	Supplementary services for Application Maintenance Enhancement and Support	\$30.8
NIIT Technologies Pty Ltd	Resources for PASS Bus System Program of work	\$119.4
NIIT Technologies Pty Ltd	PRS Test Analyst Services	\$11.2
NIIT Technologies Pty Ltd	AMES Coordination Services	\$16.8
O'Connor Marsden & Associates	Provision of Probity Practitioner Services for the Metropolitan Bus Services Project	\$0.2
O'Connor Marsden & Associates	Provision of Probity Practitioner Services for Customer Contact Centre Project	\$10.5

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Details of all consultancies and contractors

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
Onset Design Pty Ltd	Drawing Management System Programme of Works	\$261.9
Onset Design Pty Ltd	Re-branding of the Drawing Management System for PTDA	\$5.7
OPUS Rail Pty Ltd	Facilities Management Services for the Metrol Replacement Program	\$407.3
OPUS Rail Pty Ltd	SISD-BUS: Engagement of System Engineering Services	\$8.2
OPUS Rail Pty Ltd	Project Management Support Services Digital Train Radio Project	\$259.6
OPUS Rail Pty Ltd	Verification and Redraw of Signalling Arrangements and Bonding Plans – Frankston Corridor	\$50.0
OPUS Rail Pty Ltd	Annual Audit of the Drawing Management System Compliant Vault	\$50.0
OPUS Rail Pty Ltd	South Geelong Tunnel Preliminary Investigation	\$33.6
OPUS Rail Pty Ltd	Systems Engineering Services – Control and Communications	\$17.0
OPUS Rail Pty Ltd	Systems Engineering Services for the High Capacity Signalling Project	\$1230.9
OPUS Rail Pty Ltd	Ballarat Railway Station – Provision of standard gauge line through Ballarat Station	\$29.7
Pacific Services Group Pty Ltd	WRUP – Closed Circuit Television, Security and Information and Communications Technology works	\$2.1
Paffrath Consulting	Superintendent for the construction of Wandong Railway Station car park	\$10.9
Paffrath Consulting	Superintendent for the construction of Melton Railway Station car park	\$20.3
Patrick Kelly Consulting Pty Ltd	Provision of Rail and Tram Strategy and Asset Management Services	\$100.8
Peracon Pty Ltd	Project Systems Engineering Support	\$58.1
Peracon Pty Ltd	Senior System Architect Support for SmartBus/BTS	\$3.6
Phillip Boyle & Associates Pty Ltd	Survey Operations Services	\$259.3
Phillip Boyle & Associates Pty Ltd	Phillip Boyle – Warrnambool OSP review through HASTUS	\$33.6
Pitcher Partners Consulting Pty Ltd	SEP: Sunbury Electrification Project – Financial Advisory Services	\$12.3
Pitcher Partners Consulting Pty Ltd	SMREP – South Morang Rail Extension Alliance Financial Services	\$19.1
Plexicor Australia	DART and Yellow Orbital SmartBus Totem Contract	\$53.3
Pricewaterhousecoopers	MBSP-Provision of Independent Actuarial Services for the Metropolitan Bus Services Project	\$66.1
Pricewaterhousecoopers	Security Assessment Services	\$33.8

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Details of all consultancies and contractors

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
Pricewaterhousecoopers	Rainbow Boards Projects – Security Assessment, Specification and Testing	\$18.4
R2A Pty Ltd	T-RS: Risk Reviews for Tram procurement project (R2A)	\$23.0
R2A Pty Ltd	Comeng Life Extension – Scope and Risk Identification	\$21.5
Randstad Pty Ltd	Contingent Labour Services	\$407.6
Raspberry Innovation Research and Strategy Pty Ltd	Market Research Services	\$103.9
Redback Civil Pty Ltd	Construction of Bus Interchange at Kyabram	\$24.2
Redback Civil Pty Ltd	Temporary Bus Stop – Palmers Road at Lancaster Drive north bound – Site 12 Point Cook	\$13.5
Redback Civil Pty Ltd	Construction of town bus stop at Sturt Street Ballarat	\$28.8
Redback Civil Pty Ltd	Construction of 27 DDA compliant bus stops in the City of Portland	\$75.7
Redback Civil Pty Ltd	Construction of 39 DDA compliant bus stops in Point Cook	\$118.0
Redback Civil Pty Ltd	Construction of 22 DDA compliant bus stops in Craigieburn	\$93.8
Redback Civil Pty Ltd	Construction works for 2 DDA bus stop at Colac	\$7.4
Rhumb Consulting Pty Ltd	Contingent Labour Services	\$245.4
Ross Human Directions Limited	Contingent Labour Services	\$92.2
RSM Bird Cameron	Audit and corporate finance operational support services	\$255.6
Sign Express	Manufacture and installation of regional rail network signage	\$84.0
Signcraft Pty Ltd	PTV Signage on myki Card Vending Machines on Frankston Corridor	\$43.5
Sigtec ITS Pty Ltd	Works – Smartbus ICT System contract	\$300.1
Sigtec ITS Pty Ltd	Bus Tracking System	\$1026.8
Sinclair Knight Merz Pty Ltd	Melbourne Tram Model : Spatial analysis of signpost data	\$40.0
Skilled Group Limited	myki Customer Support Services	\$49.5
SMS Management & Technology Pty Ltd	System Integration Services	\$81.1
Software Escrow & Copyright Agents Pty Ltd	Provision of Escrow Services for Tram rolling stock	\$1.5
Software Escrow & Copyright Agents Pty Ltd	Provision of Escrow Services for SmartBus ICT System	\$3.6
Software Escrow & Copyright Agents Pty Ltd	Provision of Escrow Services in relation to the Giro Source Code	\$1.9
Software Escrow & Copyright Agents Pty Ltd	DTRS Escrow agreement between Nokia Siemens, Siemens and PTV	\$1.5

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Details of all consultancies and contractors

Contractors	Service provided	(Thousands) Expenditure 2013–2014 (excluding GST)
Suresign Pty Ltd	PTV Branded Internal Bus Decal Suite	\$70.1
T J Van Geldermalsen	Technical Review of Strategic Models Benefit Estimation	\$22.5
Tanzanite Software Solutions	Loads, Ons/Offs and OPR Audit – Database Migration to SQL	\$22.5
Taylor Cullity Lethlean Landscape Architect Urban Design	SMREP – Design Assessment	\$1.7
The University of Melbourne	Integrating mobility on demand in urban transport infrastructures	\$30.0
The University of Melbourne	Survey Operations Statistical Services	\$20.7
Tigerspike Pty Ltd	Advertising Agency Campaign Services	\$12.8
Tigerspike Pty Ltd	App Development Services	\$168.4
Tigerspike Pty Ltd	Timetable API Services	\$116.0
Tigerspike Pty Ltd	Support Services	\$64.4
Traffix Group Pty Ltd	Traffic Signal Remodel Plan at Lonsdale Street/Exhibition Street.	\$2.4
Traffix Group Pty Ltd	SmartBus – Design of 2 SmartBus Stops, Cooper Street Epping	\$5.9
Traffix Group Pty Ltd	Survey Operations Services	\$253.0
Traffix Group Pty Ltd	Preparation of Bus Stop Design – 2071 Portarlington Rd, Drysdale	\$3.5
Traffix Group Pty Ltd	Provision of Services relating to Echuca Bus Interchange Survey	\$7.7
Traffix Group Pty Ltd	DDA Upgrades and Bus Stops Design at Point Cook(2) and Roxburgh Park (3)	\$8.0
Transvalue Management Pty Ltd	E Gate Transport Options Assessment	\$322.3
URS Australia Pty Ltd	Doncaster Rail Study – Work Package A – Overall Project Leader	\$76.8
Veitch Lister Consulting Pty Ltd	Supply of Zenith Transport Demand Forecasting Model of Victoria	\$182.4
Veitch Lister Consulting Pty Ltd	Melbourne Metro Transport Modelling and Scenario Testing	\$45.0
VicRoads	TRAM-RS: Route 96 Corridor Development Project – Development Phase	\$335.1
VicRoads	Level Access Tram Stop Upgrade Program – Easy Access Tram Stops	\$211.8
VicRoads	Phase 2: New Street Level Crossing Upgrade Project – Brighton	\$711.0
VicRoads	Support to Establish Land Title and Boundaries	\$74.7
VicRoads	Ringwood Station and Interchange Upgrade: Contract Delivery including preliminary design & early construction activities	\$2698.4
Victorian Government Solicitors Office	Provision of Legal Services	\$1428.8
Wallis Consulting Group Pty Ltd	Provision of Services to deliver the Customer Satisfaction Monitor Program	\$637.0