



Heading back to work

# Travel with confidence

Our public transport system is ready when you are. Here's some information and advice about how you can travel with confidence.



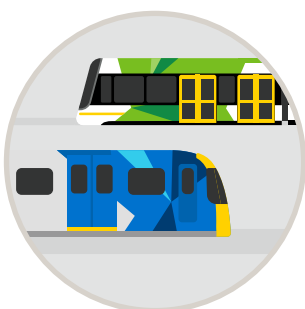
More cleaning, more often – we're disinfecting services, stops and stations every day.



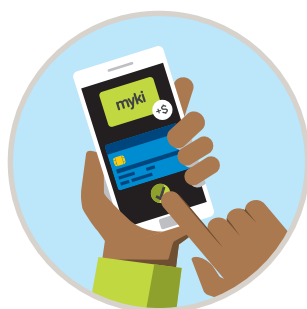
More help to plan your journey with our updated PTV app. You can also check how busy trains are using our new RideSpace tool.



Wear a fitted mask and help keep us all safe.



Extra train services to give you more choice. A 30% fare discount for off peak travel for three months from 31 January 2021.



Plan to go cashless. Register your myki online on the PTV website to top up automatically.



Keep up those healthy walking and cycling habits as part of a new back to work routine.



There are plenty of great reasons to make public transport part of your return to work plan. You can find out more at [ptv.vic.gov.au](http://ptv.vic.gov.au)

## More cleaning, more often

Melbourne's public transport is being cleaned more often with extra cleaning staff working across the network every day.

All trains, including VLine services, trams and buses undergo a deep clean each night which involves wiping down high touch areas like next stop buttons, handrails and grab straps.

There is also regular cleaning of high-touch surfaces on trams and at stops throughout the day.

## Wear a mask and help us all stay safe

Masks are an important way to keep everyone safe. A fitted face mask covering your nose and mouth must be worn for every trip on public transport.

We are encouraging everyone to wash or sanitise their hands before and after travel. We've installed more than 300 hand sanitiser units across the public transport network to help.

Please sneeze or cough into a tissue or the side of your elbow and if you are unwell, please don't travel – get tested and stay home.

Visit the PTV website at [ptv.vic.gov.au/coronavirus](https://ptv.vic.gov.au/coronavirus) to find out more about travelling safely on public transport.

## More help to plan your journey

We recently updated the PTV app with more features to make it easier for you to plan head.

Use our new free RideSpace tool to check real-time passenger volumes on trains, on individual platforms and at stations across the metropolitan train network.

This means you can choose when you want to travel, according to how busy the next service will be.

## Extra train services in 2021

We've made changes to our busiest metropolitan and regional train lines with an additional 450 metropolitan and regional services running each week from Sunday 31 January 2021. This will include 150 extra services across the busy morning and afternoon period – 70 metropolitan services and 80 regional services.

The new timetable means you will have more space on trains and platforms, and more options to plan your travel and stagger your work start and finish times.

Public transport fares outside of peak times will be discounted for three months from Sunday 31 January 2021, encouraging metropolitan passengers to choose to travel during the quieter periods of the day.

The 30 per cent discount will be available for three months for passengers using myki Money to pay for their trips between 9.30am and 4pm or after 7pm on weekdays.

Passengers must touch on and off on metropolitan trains, trams and buses in order to receive the automatic discount.

There's an added benefit for the early risers – you can travel on Melbourne's trains for free with the Early Bird fare if you touch on and off before 7:15am.

## Keep up those healthy habits

Continue those great cycling and walking habits as part of a new back-to-work routine. Consider cycling or walking to work if you can, or even to your local stop or station.

To make it easier and safer for people to ride to and from the CBD, we're installing 100 kilometres of new and improved bike routes across key inner-Melbourne suburbs. This \$13 million investment will deliver improved active

transport links by developing new pop-up bike lanes in consultation with local councils.

Find out more about our pop-up bike lanes in inner city areas across Melbourne at [vicroads.vic.gov.au/traffic-and-road-use/cycling/pop-up-bike-lanes](https://vicroads.vic.gov.au/traffic-and-road-use/cycling/pop-up-bike-lanes)

## Go cashless

To make payment easy we've added 100 myki Quick Top Up machines and made it even simpler to manage your myki online, in a safe, cashless way.

Register your myki on the PTV website and reap the benefits:

- See the cost of your recent trips and balance
- Set auto top-up
- Protect your myki balance if it's lost or stolen
- Receive a new myki when yours expires
- Register up to eight active mykis on an individual account
- Create a tax invoice