

For more information visit [ptv.vic.gov.au](http://ptv.vic.gov.au) or call **1800 800 007**.

If you're deaf, or have a hearing or speech impairment, contact us through the National Relay Service – for more information, visit [relayservice.gov.au](http://relayservice.gov.au)



For information in other languages:

普通話	9321 5454	廣東話	9321 5441
Italiano	9321 5444	ਪੰਜਾਬੀ	9321 5445
Ελληνικά	9321 5443	हिन्दी	9321 5442
Việt-ngữ	9321 5449	සිංහල	9321 5446
عربي	9321 5440	Español	9321 5447

If your language isn't listed visit [ptv.vic.gov.au/languages](http://ptv.vic.gov.au/languages) or call **9321 5450**.

**Bikes, pets and surfboards**   

Bicycles, dogs (with the exception of animals identified by an Assistance Animal Pass) and surfboards are not allowed on train replacement buses.

### Ticketing

Where possible, you should touch on and off at the beginning and end of your journey. When catching train replacement buses, you can touch on and off at your connecting train station.

## Changes to Bell and Preston stations

There will be changes to the way you move around Bell and Preston stations from Thursday 6 May to late-2022.

### Bell Station

The customer service office and toilets will be relocated to the west of the station on Blanch Street.

### Preston Station

The customer service office and toilets will be relocated to the west of the station (in the old station car park), on the corner of St Georges Road and Murray Road.

Access to the platforms will be via Murray Road only.

### Road closures

During the disruption there will be road closures on Oakover Road, Cramer Street and Murray Road in Preston.

For a full list of road closures and detours in the Preston area, visit [levelcrossings.vic.gov.au](http://levelcrossings.vic.gov.au)

### Other disruptions in May

#### Night works between Epping and Mernda

8.50pm to last service each night, Monday 17 May to Thursday 20 May.

### Accessibility

If you need help or cannot board a replacement bus, please contact PTV prior to travelling on **1800 800 007** or speak to our staff at the bus stop for alternative transport to be arranged at no cost.

### Health and safety

Keeping our workers and the community safe is our priority as we deliver major infrastructure works across Victoria.

Victoria's Big Build has implemented strict health and safety policies, including increased cleaning across the public transport network and replacement buses.

Everyone must wear a mask, unless an exemption applies and passengers are being asked to practise good hygiene. If you are unwell, stay at home.

For more information on coronavirus, visit [coronavirus.vic.gov.au](http://coronavirus.vic.gov.au)



## Buses replace trains on the Mernda Line

Wednesday 5 May to Tuesday 11 May



# We're busy removing level crossings on the Mernda Line

As part of Victoria's Big Build, we're removing four level crossings at Oakover Road, Bell Street, Murray Road and Cramer Street in Preston as well as building brand new stations at Bell and Preston.

While you're on the bus, crews will work around the clock to demolish the existing stations at Bell and Preston, open temporary station facilities and complete critical overhead wiring, signalling and track works.

## Why are buses running to the City on weekdays?

Although trains are operating between the City and Clifton Hill during the disruption, Clifton Hill is not a suitable location for a major bus interchange on weekdays.

To help get you into the City as quickly and easily as possible, replacement buses will run express to Parliament Station on weekdays.

## Planning your journey

Visit [ptv.vic.gov.au](http://ptv.vic.gov.au) or use your phone's camera or QR reader to scan the code.



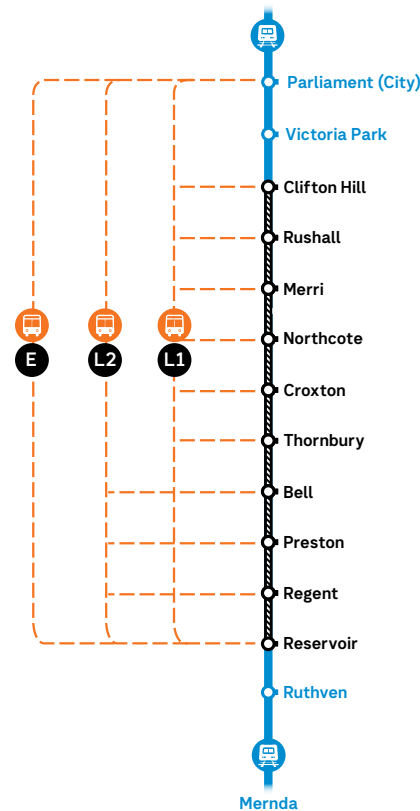
## Buses replace trains

### Parliament/Clifton Hill and Reservoir

#### Weekdays (until 9pm Friday)

From 8.35pm Wednesday 5 May to 9pm Friday 7 May

Monday 10 May to last service Tuesday 11 May



Remember to change at Parliament Station for your replacement bus service.

L2 only operates during peak times (5am – 9.30am and 2pm–7.30pm daily)

🕒 From 9pm to last service Monday 10 May, buses replace trains between Clifton Hill and Epping.

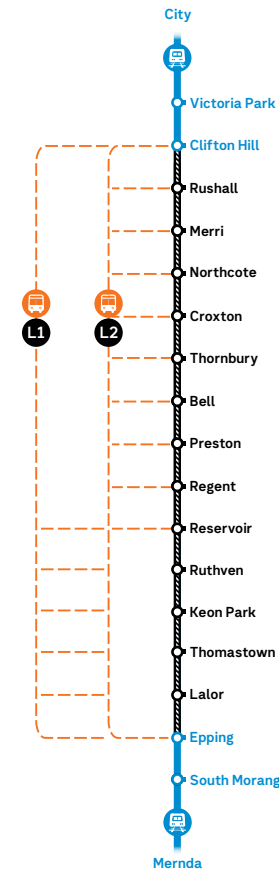
**E** Express

**L1** **L2** Limited Express

### Clifton Hill and Epping

#### Weekend (from 9pm Friday)

From 9pm Friday 7 May to last service Sunday 9 May



Remember to catch a Mernda or Hurstbridge line train and change at Clifton Hill Station for your replacement bus service.

🕒 From 1.30am to 4am Saturday 8 May, buses replace trains between Clifton Hill and Mernda.

## Bus stop locations

Find your replacement bus ahead of time, visit [ptv.vic.gov.au/disruptions](http://ptv.vic.gov.au/disruptions)

If you're having trouble finding the bus stops and would like to speak with someone, call 1800 800 007.

## Parliament Station bus interchange

On weekdays replacement buses will operate to and from the City via Parliament Station (near Collins Street).

