

Section D: Privacy notice

PTV is collecting your personal information to facilitate the assessment of your eligibility for, and issuing and administration of, an Victorian Public Transport War Widow / War Veteran concession myki. Where necessary, PTV may disclose your personal information to the Department of Transport for purposes associated with the administration of public transport ticketing laws. Your personal information will otherwise only be used or disclosed by PTV if permitted under privacy law.

If you choose not to provide certain information (such as your name, address, or other contact details) as requested, PTV may be unable to process your application for an Victorian Public Transport War Widow / War Veteran concession myki.

You are entitled to contact the PTV Information Privacy Officer and request access to any personal information about you, that is held by PTV. PTV will take reasonable steps to correct and update any of your personal information that is established to be inaccurate, incomplete or not up to date or provide you with a written statement if such a request is refused.

For more information, please refer to PTV's Information Privacy Policy, available at ptv.vic.gov.au, or contact PTV's Information Privacy Officer using the details below:

PTV Information Privacy Officer PO Box 4724, Melbourne VIC 3001 Phone: 1800 800 007 Email: ptvprivacy@ptv.vic.gov.au

Section E: Terms and conditions

1. Issued subject to the Transport (Compliance and Miscellaneous) Act 1983, Regulations, the Conditions of Use set out in the Victorian Fares and Ticketing Manual, and the Conditions of Use set out on the back of the VPT War Widow / War Veteran concession myki.
2. You must carry your VPT War Widow / War Veteran concession myki when travelling on a concession fare and present it on request.
3. The VPT War Widow / War Veteran concession myki remains the property of PTV. Lost, stolen or damaged VPT War Widow / War Veteran concession mykis can only be replaced by contacting PTV. Originals, if found, must be returned to PTV.
4. Your VPT War Widow / War Veteran concession myki can only be used by you and is not transferable to others.
5. It is your responsibility to ensure you continue to meet the ongoing eligibility requirements for your VPT War Widow / War Veteran concession myki and if you cease to be eligible, the VPT War Widow / War Veteran concession myki must be returned to PTV.

Please note: For details on how to change a mailing / postal address phone Public Transport Victoria on **1800 800 007**.

Section F: eligibility criteria

The VPT War Widow/War Veteran concession myki is available to Victorian War Veterans:

- who have undertaken overseas war/peacemaking/peacekeeping service; **AND**
- are in possession of a Department of Veterans' Affairs (DVA) Gold or White Card or documented evidence of ongoing compensation or a lump sum payment from DVA for an injury/illness related to this service at the time of this application; **AND**
- **reside in Victoria.**

The applicant must supply either:

- a colour photocopy of their DVA Gold or White Card; or
- a photocopy of ongoing compensation or a lump sum payment for an injury/illness related to DVA service.

AND

The applicant must also supply documentary evidence of overseas war service from one of the following theatres of war:

- | | | | |
|---------------|-------------------------|-----------|-------------------------|
| • World War 2 | 03/09/1939 – 28/04/1952 | • Korea | 27/06/1950 – 19/04/1956 |
| • Malaya | 29/06/1950 – 30/09/1967 | • Vietnam | 31/07/1962 – 29/04/1975 |

OR

ADF/Peacemakers: Association Papers as documentary evidence of related conflicts (but are not limited to):

- Afghanistan (War on Terror and UNMCTT)
- Cambodia
- Gulf War 1 & 2
- Africa (Sierra Leone, Namibia, Somalia, Rwanda, etc.)
- East Timor

War Widow/er eligibility criteria

The VPT War Widow/War Veteran concession myki is available to Victorian War Widows:

- who are in possession of a DVA Gold Card embossed War Widow (colour photocopy to be supplied); **AND**
- who are in possession of their partners documentary evidence of overseas war service from one of the above theatres of war (photocopy to be supplied); **AND**
- **reside in Victoria.**

Holders of the following concession cards are currently ineligible for a War Veteran or War Widow/er concession card.

- Victorian Seniors Card
- Australian Pensioner Concession Card
- Victorian Public Transport Free Travel Pass
- Victorian Health Care Card
- Any other concession card valid for concession fares on public transport in Victoria.

Section G: Lodging your application form

When completed, mail the form to:

Public Transport Victoria
VPT War Widow / War Veteran
concession myki application forms
PO Box 4724 Melbourne Victoria 3001

Or, you can apply in person at:

The PTV Hub
at 750 Collins Street, Docklands, VIC 3008 from 8am to 6pm Monday to Friday.
Phone enquiries can be made on **1800 800 007**

Section H: Office use only

Date of issue / /

Name of issuing officer _____